

PROBLEM IDENTIFICATION

(TGS-2020513577)

WHO SHOULD ATTEND

Supervisors or Managers from various sectors

COURSE OBJECTIVES

The aim of the course is to equip the trainees who are currently working or those intending to make a career switch to the Retail industry. The course emphasises on;

1. Ability to identify performance deficiency, their causes and impact on organisation-related aspects
2. Ability to deduce linkages and patterns to identify key implications on organisational systems and processes
3. Ability to identify crucial solutions and develop corrective action plans for any shortfalls
4. Ability to evaluate effectiveness of the implemented solutions.

COURSE CONTENT

1. Identifying performance deficiency, their causes and impact on organisation-related aspects
2. Deducing linkages and patterns to identify key implications on organisational systems and processes
3. Identifying crucial solutions and developing corrective action plans for any shortfalls
4. Evaluating effectiveness of the implemented solutions

NETT COURSE FEE (AFTER SSG GRANT)

Company (SME) Sponsored: S\$52.80

Self Sponsored Individual 40 years old and above: S\$52.80

Self Sponsored Individual below 40 years old: S\$288.00

TO REGISTER

Contact us at 62995036 or email us at enquiry@birmingham.edu.sg

CERTIFICATE

Participants who have successfully demonstrated competence in all the knowledge and skills requirements in this programme will be awarded with a Statement of Attainment (SOA) by SkillsFuture Singapore (SSG)

ENTRY REQUIREMENT

Learners must have minimally a Pass in GCE 'N' Level or a WPL Level 6.

Mature candidates above 30 years old and do not meet the entry requirements and / or Numeracy entry requirement must be interviewed by the Training Manager to ascertain their literacy level. In addition, learners must have a minimum 2 years of retail work experience, out of which 1 year should be at supervisory level.

TYPE OF COURSE

Modular WSQ Course

COURSE DURATION

16 Hours / Full-time

MEDIUM OF INSTRUCTION

Medium: English

ASSESSMENT

Written assessment

COURSE FEE (BEFORE FUNDING)

S\$528.00

BENEFIT

- Absentee Payroll Funding up to 95% of hourly basic salary for company sponsored.

Birmingham Academy

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